

10.3 - Card Present Fraud

Amount:

Dispute Full Amount

Dispute Partial Amount

Acceptance Amount: \$ _____

Prearbitration Reason: Cardholder no longer disputes

Comment: _____

Note: _____

Prearbitration Reason: Credit Processed

Credit Processed Date: * _____ (mm/dd/yyyy)

Credit Amount: * \$ _____

Acquirer Reference Number: * _____

Comment: _____

Note: _____

Prearbitration Reason: Invalid Dispute

Description: _____

Comment: _____

Note: _____

Prearbitration Reason: Proof of Manual Imprint

Comment: _____

Note: _____